



November 28th 2005

To: FCC
445 12th St. S.W.
Washington, D.C. 20554

911 Compliance Letter

CentricVoice is a VOIP service provider based in Dallas, Texas serving the small, medium business market for hosted and trunk replacement VOIP solutions. In reference to: WC Docket No. 05-196, this letter is to serve as our formal compliance letter.

CentricVoice, offers a Static only solution today, and our customers don't have the capability to move their service without assistance from our in house engineers. Currently 100% of all of our customers have access to 911 or E911 services. CentricVoice is a Master Reseller of Level 3 communications. Level 3 provides us with our 911 and E911 footprint, and we don't sell local voice services outside that foot print.

We don't currently offer Nomadic 911 services, but plan on having full nomadic capabilities available by March of 2006, in order to expand our market penetration to customers requiring nomadic 911 service as a result of the FCC order (WC Docket No. 05-196).

Pursuant to the Public Notice dated November 7th 2005, we have addressed each topic as was required by said notice.

911 Solution: Currently we provide 100% of all of our customers 911 and/or E911 service based on the available 911 foot print. We will not sell a customer service unless we can provide 911 or E911 service.

911 Routing Information/Connectivity to Wireline E911 Network: Currently the technical solution provided is provided by our underlying carrier so a complete technical description can't be given. We do however prequalify against our underlying carriers database of available 911 and E911 phone number coverage. Upon customer installation we verify this by placing a 911 call, to verify correct address shows up at the correct PSAP. We do this on 100% of our customer installs.

Transmission of ANI and Registered Location information: This information resides with our underlying carrier. They update the database and we sell from this database of available footprint of 911 and E911 PSAPs. Currently an estimate of 90% of the foot print provides 911 coverage and 60% provides an E911 coverage. We can't give you the

**5001 LBJ Freeway Suite 275 Dallas Texas 75244
888-552-5454**



percentage of subscribers who's transmitting ANI and registered location since the exact information resides with the underlying carrier. We do not however provide Nomadic services and 100% of all our customers have 911 capabilities.

911 Coverage: CentricVoice only sells VOIP services to small medium business's with the available 911 and E911 footprint. None of our services are currently nomadic, but we are planning on a fully nomadic 911 network by March 2006.

Obtaining Initial Registered Location Information: When entering an order with our underlying provider, we must provide a valid address that is validated against their 911/E911 database. Only when a valid address comes back can we provide VOIP services to the business customer. A further detailed process would reside with the underlying carrier.

Obtaining updated registered Location information: Our VOIP service is offered over a managed network, that requires CPE that CentricVoice owns and operates. If a customer plans on moving it's operation, the CPE that powers the VOIP service would not work unless connected to a loop we would provision and we would have to re-direct the numbers to show up at another address. We have an internal process that requires the underlying carrier database be updated prior to such routing changes. This occurs on 100% of our moves.

Technical Solution for Nomadic Subscribers: Currently CentricVoice offers no Nomadic 911 services. However we plan on a full Technical solution from HBF Group (www.hbfgroup.com) that will give us complete nomadic capabilities by March 2006.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Rothell", written over a light gray rectangular background.

Jeff Rothell

CC: Kathy Berthot
Janice Myles